



Statement of Memory Volatility

Product and Manufacturer				
Models: TiS10, TiS20, TiS20+, TiS20+MAX, TiS40, TiS45, TiS50, TiS55, TiS55+, TiS60, TiS60+, TiS65, TiS75, TiS75+		Manufacturer: Fluke Corporation		
		Address: 6920 Seaway Blvd.		
		City: Everett	State: WA	Zip: 98203
Volatile Memory				
Does the item contain volatile memory (i.e., memory whose contents are lost when power is removed)? ☐ Yes ☒ No (If the answer is 'Yes', provide the following information for each type of memory.)				
Memory Type (SRAM, DRAM, etc.):	Size:	User Modifiable:	Function:	Process to Clear:
		☐ Yes ☐ No		
Non-Volatile Memory				
Does the item contain non-volatile memory (i.e., memory whose contents are retained when power is removed)? ☒ Yes ☐ No (If the answer is 'Yes', provide the following information for each type of memory.)				
Memory Type (BBRAM, Flash, EEPROM, etc.):	Size:	User Modifiable:	Function:	Process to Clear:

	4 GB internal memory	☒ Yes ☐ No	Holds firmware, configuration files, startup splash screen, calibration coefficients, factory settings, and user interface settings.	Images stored on the internal eMMC device can be deleted through the user interface or through the USB and Wi-Fi interfaces. The camera firmware does not sanitize the internal memory after deletion or provide a method to do so.	
Media					
Does the item contain media storage capability (i.e., removable or non-removable disk drives, memory cards, etc.)? ☒ Yes ☐ No (If the answer is 'Yes', provide the following information for each type of memory.)					
	Storage Type (Disk, Tape, etc.):	Size:	User Modifiable:	Function:	Process to Clear:
	Disk (micro SD Card included with some units), USB Flash Drive, embedded multimedia card (eMMC)	≥4 GB micro SD card included with some models	☒ Yes ☐ No	Image Storage	Delete stored images from the device using the camera user interface or by ejecting the device and using a PC to access and delete the stored images.
Additional Information					
Performance Series Thermal Imager, Pistol-grip Handheld thermal imaging radiometer. This device family has numerous internal non-volatile memory devices for holding firmware, configuration files, startup splash screen, calibration coefficients, factory settings, and user interface settings. Image data may be stored on a removable micro SD card, USB flash drive, or embedded multimedia card (eMMC) device.					
Fluke/Fluke Calibration/Fluke Networks Representative Information					
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